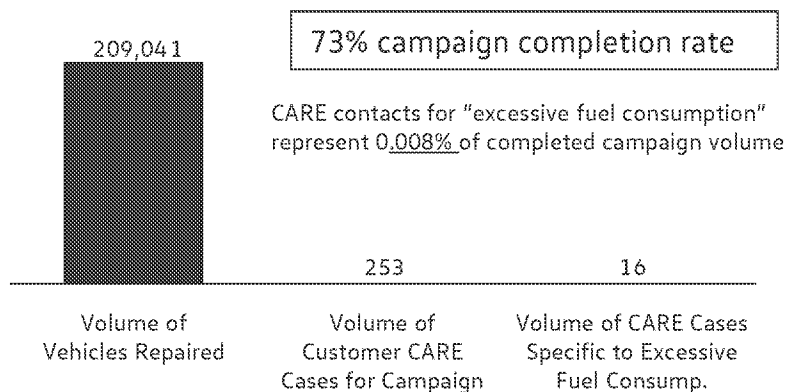


# Campaigns 2306, 23N5 & 2309 | Customer CARE Contact Volume

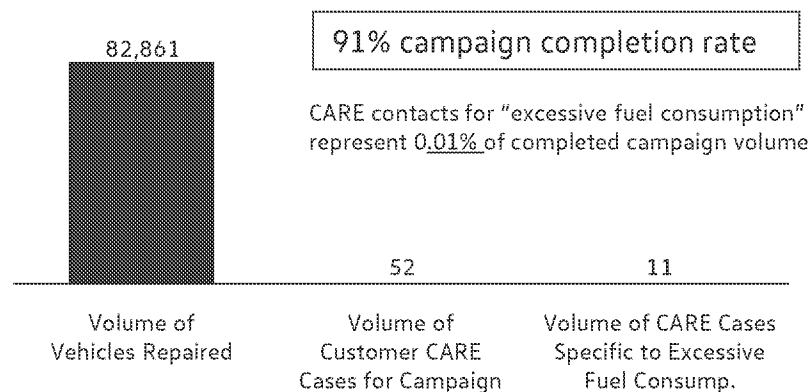
## Cases for 2306

MY10-14 (Gen I) Beetle, Beetle Conv., Jetta, Golf, Jetta SportWagen/Golf Wagon



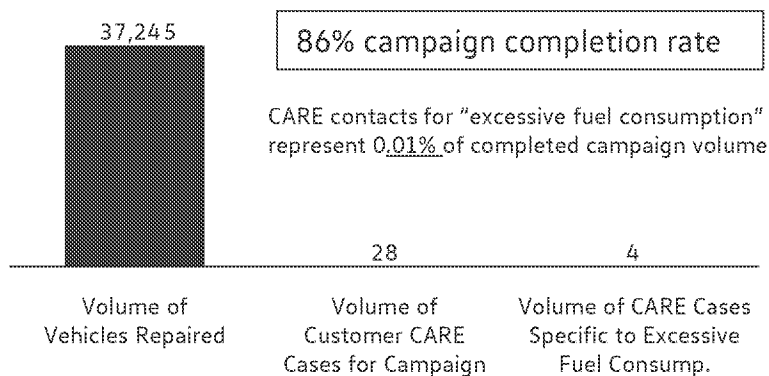
## Cases for 23N5

MY12-14 (Gen II) Passat TDI Software



## Cases for 2309

MY15 (Gen III) TDI Software



### Comments:

- Excessive fuel consumption complaints December 2014 – February 2016:
  - In total 31 cases
  - Represents < 0.01% of total of all cases created
  - Represents 9% of cases created for campaigns 2306, 23N5 and 2309

